

No Recipient, Declaration of the 16th National Park

To:
From: Tanzania Association of Tours Operators <tato@cybernet.co.tz>
Subject: Declaration of the 16th National Park
Cc:
Bcc:
Attached:

Colleagues, here is info a new National Park declared - Saanane National Park in Mwanza.

<http://www.ippmedia.com/frontend/index.php?l=58958>

Saanane Island officially declared 16th National Park

The government has officially declared Lake Victoria's Saanane Island, as the country's 16th National Park.

The new Saanane Island National Park has an area of 2.18 square kilometres will now include the total areas of the former Saanane Island Game Reserve, Chankende Islands and parts of Lake Victoria water surrounding Saanane and Chankende islands.

According to TANAPA's Public Relations Manager, Pascal Shelutete, the move follows Government's Notice Number 227 issued recently.

"...the resolution to establish the park was passed by the National Assembly October last year," Shelutete said in a statement.

Historically, Saanane Island was managed as a zoo in 1964 and elevated to the status of a Game Reserve in 1991. In 2006, the Ministry of Natural Resources and Tourism directed Tanzania National Parks to assume full responsibility of managing and overseeing the overall running of the game reserve and initiate the process of elevating it to the status of a National Park.

To date, TANAPA has taken a number of measures to fully utilize the area profitably by improving its marketability as a tourist attraction site in order to generate its own operational income as well as revenue for the government.

Since 2006, TANAPA has been taking deliberate steps to realize this objective. One of the measures taken was the introduction of rare wild animal species.

TANAPA is now in charge of a total of 16 National Parks in the country, which include the more famous Serengeti, Lake Manyara, Tarangire and Arusha National Parks. Others are Kilimanjaro, Mkomazi, Saadani, Mikumi, Udzungwa Mountains, Ruaha, Kitulo, Katavi, Gombe, Mahale Mountains and Rubondo Island.

Also, the Gombe National Park boundaries have been expanded from 33.74 square kilometres to

No Recipient, Declaration of the 16th National Park

56 square kilometres which now include a portion of water and beaches around Lake Tanganyika.

The expansion of Gombe follows the Government Notice number 228 issued recently following late last year's resolution to expand Gombe National Park by altering its boundaries as passed by the National Assembly of the United Republic of Tanzania.



TANZANIA NATIONAL PARKS

OFFICE OF THE DIRECTOR GENERAL

P.O. BOX 3134, ARUSHA - TANZANIA

Ref. No. TNP/HQ/P.30/17

Date 25.10.2013

Secretary General
TATO
ARUSHA.

TATO
RECEIVED
DATE 4.11.2013

Dear Sir,

RE: THE ISSUE OF DOUBLE ENTRY IN NATIONAL PARKS

Please refer to the above caption.

The Ministry of Natural Resources and Tourism has taken the advice from the Parliamentary Committee on Lands, Natural Resources and Tourism as a result of the meeting held in Dodoma from 3-5/09/2013 to abolish double entry with a single permit in the national parks.

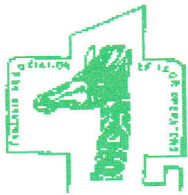
The single entry within 24 hours with double or multiple entries with a single permit will cease to exist with effect from 01.01.2014 as directed. Instead a single entry will be instituted. This time has been set to allow preparations on your side and change of entry permits on our side.

Kindly inform your members and we hope you will cooperate for the benefit of our country.

Yours Sincerely
TANZANIA NATIONAL PARKS

Dr. Ezekiel Dembe 
For: **DIRECTOR GENERAL**

Copy to: Permanent Secretary
Ministry of Natural Resources and Tourism
P.O.Box 9372
DAR ES SALAAM.



P. O. Box 6162, Arusha, Tanzania

Tanzania Association of Tour Operators
CCM District Building, Fire Road
E+-mail: tato@cybernet.co.tz <http://www.tatotz.org>

Tel/Fax: 027-2506430
Tel : 027-2504188
Mobile : 0713-512308

Ref. T.17/4/28

28th August, 2013

Director General
Tanzania National Parks (TANAPA)
P.O. Box 3134
Arusha

RE: CALL FOR A MEETING TO DISCUSS RESTRICTION IMPOSED ON MULTIPLE ENTRIES TO NATIONAL PARKS.

The reference is made to the above heading and the brief meeting we (Kijazi/Sirili) had at The Arusha Hotel on July 25th 2013 regarding single entry enforcement at the Parks.

My main arguments were centered around two important key issues one being inability of TANAPA to host all -Tourists in the parks to match with the potentially increasing number of tourists in response to ongoing aggressive marketing. Again, I wish to further state that Tour Operators taking tourist outside the parks for accommodation is positively empowering communities surrounding the parks for directly sharing the tourism spillover benefits. Something which, we understand is of noble value to the community which is first conservators of the parks.

Second, was about our partnership spirit which is based on Public Private Partnership on responsible business practices and sustainable conservation for mutual win-win. Basing on this, we are of understanding that any changes even if existing in your documents are to be communicated with reasonable notice time to match international travel agents adjustments, in most cases for urgent changes not less than six months.

We appreciate the fact that you have waived effecting single entry by this month despite the notice which was on various boards at the parks.

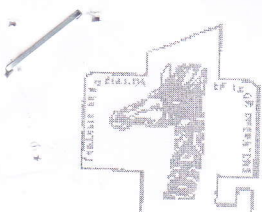
As way forward, to sort out once and for all this matter, we humbly request to convene a meeting between TANAPA and TATO Councilors.

By this letter we are hereby requesting you to inform us which dates are convenient to you so that we can communicate to our Councilors

Sincerely Yours

Sirili Akko

FOR EXECUTIVE SECRETARY.



Ref: Ref.N.10/2/18

11th November 2013

The Director General,
Tanzania National Parks,
P.O. Box 3134,
ARUSHA

Dear Sir

REF: THE ISSUE OF DOUBLE ENTRY IN NATIONAL PARKS

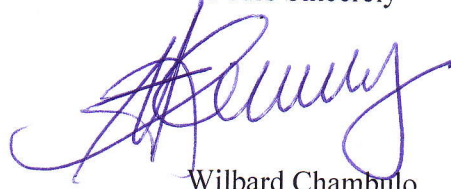
This is to acknowledge the receipt of your letter with reference No: TNP/HQ/P.30/17 dated 25th October 2013. As an Association we have read your letter carefully and we strongly insist that the status quo remain on the following grounds;

1. There is no enough accommodation facilities in the National Parks, and the gap should not be used as punishment for those who are taking trouble to take the tourists out of the parks for accommodations.
2. The investments outside National Parks is not only one of the shared serious Social Corporate Responsibility taken by our members but also the other channel of bringing trickle down social economic effect of tourism sector to community which in reality is the first conservators of the Parks.
3. Most of the investments outside National Parks (if not all) are owned by Tanzanians, of which approximately about 90% Are in **WMAs, Community Conservancies, Village land, and majority of the employees are Tanzanians**, We are paying several fees such as Bed Night fees,entry fees,concession fees and so on..This money go to the village as well as TRA and so on, It is our feeling that this move will kill the investments and consequently will lead to serious loss of jobs which is contrary to the wish and expectation of our country Goal fighting povety..
4. Tour Operators are already incurring more than fair share of cost by driving extra kilometers to take tourists to the lodges outside the Parks for accommodation, so it will make sense for TANAPA to support this initiative until there is enough accommodation facilities in the parks.

5. TANAPA is already receiving \$ 60 per person as park fees, for the extra efforts & investments put by the owners of Lodges/Camps outside national Park.

We understand that Parliamentary Committee on Land, Natural Resources and Tourism is one of the committees which listens and will support the noble rationale as explained above.

Yours Sincerely



Wilbard Chambulo
TATO CHAIRMAN

CC: The Permanent Secretary,
Ministry of Natural Resources and Tourism,
P. O. Box 9372,
DAR ES SALAAM

The Chairperson,
Parliamentary Committee on Land, Natural Resources and Environment
P. O. Box 941,
DODOMA.

SIRI
The United Republic of Tanzania
MINISTRY OF NATURAL RESOURCES AND TOURISM

Tel: +255-22-2864230
Fax: +255 - 22- 2864234
Cables: "UTALII"
E-mail: ps@mnrt.go.tz
In reference please quote :



MPINGO HOUSE,
S.L.P. 9372,
DAR ES SALAAM.

Ref. No. CHA.484/563/01

20th November, 2013

Mr. Allan Kijazi
The Director General
P.O. Box 3134
TANAPA – ARUSHA

TATO
RECEIVED
DATE: 27.11.2013

THE ISSUE OF DOUBLE ENTRY IN NATIONAL PARKS

I refer to your letter Ref. No. TNP/HQ/P.30/17 dated 25th August, 2013 and also that of Tanzania Association of Tour Operators (TATO) Ref. N.10/2/18 dated 8th November, 2013.

Your letter does not reflect the spirit of the discussion in and the advice of the Parliamentary Committee on Lands, Natural Resources and Tourism.

The advise was the proposed pilot project on "double entry "in National Parks of Manyara and Tarangire were not to be implemented. Instead TANAPA was called **to first conduct a study on the impact and implications** of such a decision.

Therefore what you are stating in your letter "The single entry within 24 hours with double or multiple entries with a single permit will cease to exist with effect from 1st January, 2014 as directed. Instead a single entry will be instituted." This is a false statement and dangerously alarming and detrimental to industry. You are directing yourself to a situation which "does not exist". And if it did, it was only on a very limited scale, and on a provisional basis.

How could you "abolish" something which did not exist in the first place?

I direct you to provide a correct response to TATO'S letter.


Ambassador Khamis Suedi Kagasheki, MP
MINISTER

Copy: Hon. James Daudi Lembeli, MP
Chairman Parliamentary Committee on Lands,
Natural Resources and Environment
DAR ES SALAAM.

"

Ms. Maimuna K. Tarishi
Permanent Secretary
Ministry of Natural Resources and Tourism
DAR ES SALAAM.

"

Mr. Wilbard Chambulo
TATO Chairman
P.O. Box 6162
ARUSHA.

TOUR OPERATORS' VIEWS ON THE CRDB/TANAPA CARD PAYMENT SYSTEM

For the TANAPA system

I think the card system works moderately well on the whole, and has reportedly saved TANAPA lots of money.

There are drawbacks

- a) time wasted at the gate and
- b) chaos when the system goes down.

For the first problem, I would like to propose a fully automated system at the gate, as the delays result from too few clerks having to complete too much paperwork.

Why do the old style permit forms have to be filled in as well as the new style payments. This wastes lots of time and is an unnecessary duplication. At Kogatende one day it took over an hour to process everyone as there was just one clerk and several planes arrived at the same time.

Why not have machines (similar to ATMs at banks) that can issue permits? The guide inserts his card then fills in fields in an on-screen form: no of guests, no of vehicles / guides, no of days, no of camping nights, walking etc.

The clerks would still be necessary for unusual situations, but I think this approach could speed the process up considerably

When the system goes down there are huge issues. And it seems to go down quite frequently. In Arusha National Park, they ask you to leave your card and PIN behind while you take clients into the park. This is totally unacceptable.

In Serengeti, they usually ask you to pay on your way out if the system is down, sometimes you have to make a special journey to pay.

All parks need to accept both Visa and Mastercard and not have it split as it still is.

CRDB bank gave us a hard time at the beginning of implementing the new cards system, but now it is improving slowly.

At the beginning we had cases of cards not working at the gate without any known reason. We had also cases of gate clerks insisting that they will enter the PIN number themselves, once it obviously should be a secret number.

Those problems are now over according to our drivers.

Still there are times when we want to pay camping deposit at TANAPA HQ and are told the machine is not available and we have to wait for couple of days. CRDB promised many times to solve the problem, but it doesn't seem that they have succeeded fully. .

As mentioned before, we do not experience many problems at the gates, but we do have problems with the bank efficiency in general.

Since our main accounts are at another bank, we use ordinary cheques to transfer funds to AE accounts with CRDB.

Not always cheques are being processed immediately. It requires from us to monitor the progress on the website or (when the website is not available) over the phone. A couple of times our cheques got stuck somewhere between the other bank and CRDB (in extreme case for several weeks!).

Another problem is the answer to the question how long it actually takes to clear an ordinary cheque. Apparently nobody is able to answer the question.

Sometimes we are told that it is 4 days, sometimes 5 days. Recently we heard that it takes now 7 working days, according to BOT regulations. Unfortunately there was no any announcement that it is now the rule.

As a result we never know when actually our cheque will be cleared. It is a big problem, because it is not always possible for us to deposit a cheque in advance of 7 working days before the entry. From our experience it seems also that the working day does not count when there is no network at the bank.

We would really appreciate an improvement in the efficiency and a clear information about the time of clearing a cheque.

Another problem are the cards themselves. Only earlier this year we were waiting for 3 months for new CRBB TANAPA cards. Every time we tried to collect them from Arusha branch we were told that it takes long, because they come from Dar Es Salaam.

In three cases since CRDB started operating at the gates, the whole sets of cards were useless , once because of wrong PIN numbers, another time because they were not connected to AE account and, in one case the reason was unknown.

As a result we have to send some older cards also, when we use cards from a new set for the first time, because we can never be sure that the new cards will actually work. The cards have short lives, so we have to order them at least once in 2-3 years, Tsh cards at different time than US\$ cards. We would appreciate cards with longer lives, it would make operations much easier.

Looking forward to a soon improvement of the system

Dear Kelvin,

Report from our drivers;

Gate clerks for the moment they improved, they try to make less minutes to clear the entry, good organized between Gate Clerks and the Bank, if cards have some problems they communicate themselves (Gate Clerks and Bank) so this is a big improvement, before if network went down or fairly it was your faults. Tell all of them to keep it up.

- Network problem during swipping/transaction in gates, we have been receiving complaints from our driver guides that they are sometimes delaying in the gate simply because of the Network problems. Another thing the card can show that there is no money in the respective account while there are funds in the account.
- Maintenance of the machines which have been used in the gates for transaction, some of the machines fell to swipe in time and therefore lead clients to delay and cause crowd in the gates.
- Communication between Bank workers and gate Clerks or TANAPA, these people should co-operate and have good communication between them so as to enhance the fastest way of transaction in the entrance gates by using Card payment System.
- The staffs at the gate to be sure on the transaction they make as we have noticed a lot on the swipping of the cards they charge extra park fees and than after they refund back in few days but sometimes if they swipe more we have problems with other Group on insufficient funds. Therefore the staffs to make sure they swipe the correct park fees for the Groups.
- We also suggest to have many clerks at Gate for making payments and to be efficient for the delays in entrance fees.

Hope all the above are clear to implement and make the best service for our customers in coming future.

Dear Kelvin

We are still struggling with the following ongoing issues :-

1. We have many times network problems at POS especially in Manyara. Recently for couple of days Tshs POS had problem in LMNP. Driver Guides were either asked to

pay in cash or to pay using USD Smart Cards (at an unfavourable rate of exchange).

2. Tanapa should insist whenever there are network problems in Tshs POS the gate clerks should immediately without delays fill the Debit Order Form available at the Park gates and driver guide signs instead of collecting from USD Cards in equivalent. This way we will have control on the account.

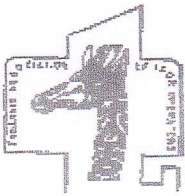
3. In Serengeti Park Gates POS, whenever faced with network problems, the Driver Guides are given a note to proceed to Central Serengeti and pay park fees instead of issuing Debit Order Form. This causes inconvenience and delays at the gate especially when we have many in the queue waiting for services and driving all the way to central Serengeti for park fees payment. We dont understand why they are hesistant to issue Debit Order forms.

4. Suggestion: Tanapa should sometime consider in allowing grace time in validity of permit in case there are delays in flights at Airstrips (Serengeti areas) instead of charging extra park fees to clients just due to expiry of the permit for few minutes / hrs through no fault of theirs and also there is no way we can collect this from clients.

Dear Kelvin

Two main issues spring to mind

1. It takes many months to get a new or replacement card from the bank - last experience we had was 8 months 2. Over payments taken off card as they had miscalculated and after a week we are still waiting to get the credit letter from Tarangire - this is for more than \$2000 taken off the card by mistake! There should be either an instance reversal system to put the money back on the card at the gate or a credit note should be given immediately.



Tanzania Association of Tour Operators (TATO)
CCM District Building, Fire Road
E+-mail: tato@cybernet.co.tz http://www.tatotz.org

P. O. Box 6162, Arusha, Tanzania

Tel/Fax: 027-2506430
Tel : 027-2504188

Ref: Ref. N.10/2/54

6th September 2014.

Director General
TANAPA
P.O. Box 3134
ARUSHA

Dear Sir

REF: REQUEST TO WAIVE ENTRY FEES APPLICABLE TO DIRECTORS OF THE COMPANIES DOING BUSINESS WITH TANAPA

TATO Chairman Mr Wilbard Chambulo is honored to table to you the request to waive fees for the Directors of the companies who are getting into TANAPA for the sole purpose of their investments/business.

The amount of collection which is done from the Directors of the companies is not as significant as expected because most of them are either resident of citizens of the United Republic of Tanzania or East African Countries.

In this view, we are of opinion that the waiver of these fees/charges to Directors will be good gesture of appreciation for what they bring in which is notable on significant millions of dollars to this country and TANAPA in particular. It will also ease their movements on following up their investments and their customers in the TANAPA areas in case of anything.

We wish to further state that other institutions of the same capacity agreed to waive the fees to the Directors, with the condition that they will have IDs from TATO.

We will be glad to provide the same IDs for areas within the TANAPA jurisdictions as well so as not to duplicate the efforts for serving the same people for the same thing at different areas.

Looking forward on your positive response on this particular matter.

Kind regards

Sirili Akko
Executive Secretary



P. O. Box 6162, Arusha, Tanzania

Association of Tour Operators (TATO)
CCM District Building, Fire Road
E+-mail: tato@cybernet.co.tz http://www.tatotz.org

Tel/Fax: 027-2506430
Tel : 027-2504188

Ref: T-17/4/55

2nd October 2014.

Director General
TANAPA
P.O. Box 3134
ARUSHA

Dear Mr. Kijazi

REF: TANAPA FEES FOR 2015

This is in reference to our phone conversation we had on October 1st 2014 (With Mr. Martin Loibooki) regarding the new fees in Mount Kilimanjaro National Park that have been introduced with three days notice communicated to only one of our member.

I would like to thank you very much for your prompt action on ceasing the fees which was not timely and professionally communicated.

I am of understanding that the TANAPA tariffs will be expires In June 2015.re will be changes on fees in 2015. I would like to call for meeting between TATO and TANAPA to discuss the same among other things. The important part will be if TANAPA will introduce new rates or held rates flat.

I also wish to kindly request your kind office to restrain other sub authorities within your jurisdiction on communication, and unilaterally deciding on matters which have financial impacts to Tour Operators. Our understanding is that TANAPA has to communicate on any new fees, charges etc and not individual parks such as KINAPA etc. I stand to be educated on this matter.

Looking forward on your positive response on this particular matter.

Kind regards

Wilbard Chambulo
TATO CHAIRMAN

No Recipient, Fwd: RE: Change in expat park fees?

To:
From: Tanzania Association of Tours Operators <tato@cybernet.co.tz>
Subject: Fwd: RE: Change in expat park fees?
Cc:
Bcc:
Attached:

From: Sirili Akko [mailto:sirili@tatotz.org]
Sent: Monday, September 29, 2014 6:25 PM
To: 'PASCAL SHELUTETE'; 'dg@tanzaniaparks.com'
Subject: Change in expat park fees?

Dear Shelutete

Pls read the email below regarding your proposal to change the expatriates fees. I am sure you will make a rational decision.

With regards

Sirili

*Dear Sirili
I have had further thoughts on this*

*The expat market is a different market to standard tourists and residents. They tend to have some disposable income but not lots of it. Perhaps TANAPA is under the impression that they all as rich as the tourists coming in
Many expats that I know refused to travel to the national parks before the ex-pat rates came out because they just could not afford it.
With the 50% reduction to all park fees, it suddenly did become affordable and the residents started travelling to the parks.*

*Now that TANAPA is only going to allow this on entry fees, the residents will stop travelling to all except the parks that they can do a comfortable day trip in, or stay in cheap accommodation outside parks.
But it will not really increase TANAPA revenue from this sector if it is only restricted to entry fees.*

The expat market is more reliable and buoyant than the foreign tourist market and can bring in substantially more revenue than the citizen market. Where as we have all seen cancellations from the Ebola scare, the recession, the Sudan and Somali crises and the uncertainty over VAT plus the general high cost of a safari, expats are usually not frightened off by political, security or health concerns. So in difficult times, they are a market sector that can help fill the TANAPA coffers.

*However, by not reaching out to them and re-instating the 50% across the board discount, TANAPA will lose out on this market.
Ex-pats will find other places to go for holidays and small breaks.*



TANZANIA NATIONAL PARKS

OFFICE OF THE DIRECTOR GENERAL
P.O. BOX 3134, ARUSHA - TANZANIA

Ref. No. TNP/HQ/T.30/02

Date 23 September, 2014

Executive Secretary
Tanzania Association of Tour Operator (TATO)
P.O. Box 6162
ARUSHA

TATO
RECEIVED
DATE 8.10.2014

Email: tato@cybernet.co.tz

Re: **REQUEST TO WAIVE ENTRY FEES APPLICABLE TO
DIRECTORS OF THE COMPANIES DOING BUSINESS WITH
TANAPA**

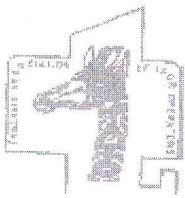
This is acknowledgement of receipt of your letter dated 06th September, 2014 with reference N.10/2/54 in which you have requested us to waive entry fees applicable to directors of the companies doing business with TANAPA.

Kindly be advised that TANAPA do issue Director's Passes (IDs) to directors who are shareholders of Companies with investments in the National Parks. The ID facilitates directors to enter parks for their official visits to their investments and exploring other tourism opportunities.

Thanking you in advance for your understanding.

Yours sincerely,
TANZANIA NATIONAL PARKS

Nassoro Mndeme
For: DIRECTOR GENERAL



Tanzania Association of Tour Operators (TATO)
CCM District Building, Fire Road
E+-mail: tato@cybernet.co.tz <http://www.tatotz.org>

P. O. Box 6162, Arusha, Tanzania

Tel/Fax: 027-2506430
Tel : 027-2504188

Ref: T-17/4/55

2nd October 2014.

Director General
TANAPA
P.O. Box 3134
ARUSHA

Dear Mr. Kijazi

REF: TANAPA FEES FOR 2015

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I would like to thank you very much for your prompt action on ceasing the fees which was not timely and professionally communicated.

I am of understanding that the TANAPA tariffs will be expires In June 2015.re will be changes on fees in 2015. I would like to call for meeting between TATO and TANAPA to discuss the same among other things. The important part will be if TANAPA will introduce new rates or held rates flat.

I also wish to kindly request your kind office to restrain other sub authorities within your jurisdiction on communication, and unilaterally deciding on matters which have financial impacts to Tour Operators. Our understanding is that TANAPA has to communicate on any new fees, charges etc and not individual parks such as KINAPA etc. I stand to be educated on this matter.

Looking forward on your positive response on this particular matter.

Kind regards

Wilbard Chambulo
TATO CHAIRMAN

HEAD OFFICE

P.O.Box 3134,

Arusha – Tanzania

Tel: +255 27 2503471, 2501930/1



SERENGETI NATIONAL PARK

SERONERA

c/o P.O.Box 3134,

ARUSHA – TANZANIA

Telephone: 028 26251510, 2621515 – Seronera

Fax: 028 2621504, 2621672 – Fort Ikoma

Ref No: SNP/AS/1

Date: 15th October, 2014

RE: MARKERS ALONG KOGATENDE BRIDGE

At a meeting held between stake holders and Serengeti National Park Officials in July this year, TANAPA agreed that water-level indicator markers be placed on the bridge across the Mara River at Kogatende. These markers would assist drivers to determine when the bridge would be safe to cross and also to see where the edges of the bridge are when the bridge is under water.

The project has been completed in collaboration with staff from Lemala, Singita, Asilia, Alex Walker Safaris and Nomad Tanzania.

There are two large markers which have been placed on each end of the causeway on the upstream side. These are to give drivers a linear demarcation of where the upstream edge is. There are also smaller red and white markers which have been placed alternately down the bridge on both the downstream and upstream sides and are between 45 and 50 cm high.

If the red and white markers are not visible, vehicles should not cross. If the red and markers are visible, then it means that the water depth over the bridge is less than 50cm and it should be safe for vehicles to cross.

Please note that this is an indication only and that all vehicles crossing the bridge do so at their own risk.

Neither TANAPA nor any of the companies who assisted in the fabricating and fitting of the markers will be held responsible for any damages to vehicles or property nor death or injuries to persons as a result of a vehicle going off the side of the bridge and into the river.

Sincerely Yours

William Mwakilema

Chief Park Warden

TANZANIA NATIONAL PARKS



**TATO
RECEIVED**
DATE: 7/11/2014

PRESS RELEASE

PROHIBITION OF THE USE OF DRONES AND UNMANNED AERIAL VEHICLES

Tanzania National Parks wish to remind the public that the use of Drones or Unmanned Aerial Vehicles (UAV) of any size for photo taking, filming and any other purpose is not allowed in the National Parks for security reasons.

If need be, the use of these technologies will only be allowed under after special consideration and permits will be issued by the Director General of TANAPA.

In this regard, we are asking for all tour operators to notify their clients and assist in the compliance of this public notice. The same applies to all visitors intending to do filming in the parks.

The General Public is expected to adhere to this notice for the betterment of the conservation sector.

**Issued by Corporate Communications Department
TANZANIA NATIONAL PARKS
P.O.BOX 3134
ARUSHA**

**Email: info@tanzaniaparks.com / dg@tanzaniaparks.com
Website: www.tanzaniaparks.com**

**Tel: +255 27 250 3471/ 250 4082
Fax: +255 27 250 8040**

6th November, 2014

From: "Wanna Moses" <wanna.moses@tanzaniaparks.com>
To: <tato@cybernet.co.tz>
Cc: "TANAPA ICT UNIT ...snip... allan.kijazi@tanzaniaparks.com">
Subject: FW: POS Online Visitors Registration user manual

Dear Cyril,

Greetings from TANAPA ICT Department.

**TATO
RECEIVED**
DATE: 11/11/2014

As you are aware of our ongoing pilot implementation of computerized gate permit for Lake Manyara National Park, I have the honor to present to you "The POS Online Visitors Registration User Manual" which TANAPA Management believes will help and harmonize use of the system for visitors registration before arrival at gate for permit issuance.

My request to you is that you help us forward this manual to your members to inform/train use of and answer questions which would emerge before using the system.

Furthermore, be informed that this system runs parallel for LMNP but shall be extended to other parks in near future. The sequence of other National Parks implementation plan is as hereunder: -

1. Lake Manyara – October /November 2014
2. Tarangire – November/December 2014
3. Arusha – December/January 2015
4. Kilimanjaro – January/February 2015
5. Serengeti – February/March 2015
6. All the remaining 11 National Parks – March/June 2015.

I believe you will cooperate to achieving TANAPA goal of providing better services to you (TATO), the Nation and the World as whole.

Many thanks



Wanna Moses | Principal IT Analyst | Tanzania National Parks | P.O Box 3134 | Arusha, Tanzania
L: +255 272 503 471, F: +255 272 508 216 | M: +255 754 686838 | Skype: wanna.moses



Tanzania Association of Tour Operators

CCM District Building, Fire Road
E+-mail: tato@cybernet.co.tz <http://www.tatotz.org>

P. O. Box 6162, Arusha, Tanzania

Tel/Fax: 027-2506430
Tel : 027-2504188
Mobile : 0713-512308

25.11.2014.

Tanzania national parks.
Director general.
Mr. Allan Kijazi

REF :EXEMPTION FOR PARK FEES FOR COMPANY DIRECTORS.

The Above subject refers,
For years TANAPA and NCAA have been charging Directors and owner of Safari companies flat rate
Token fee of USD.\$ 100 per director/owner per year.

NCAA, were kindly remove this fees for every two director/owners of tour company that most they
enter National Parks/NCAA for work purposes,and Not holidays.

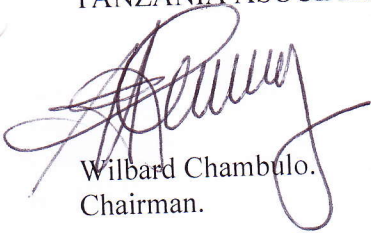
TATO has created a special Directors Pass/Card That now include Both NCAA and TANAPA that
will be issued to TATO licenced members, and those who are supporting Our parks,with good record
of code of conduct,withink TANAPA and NCAA.

With this letter we are requesting TANAPA to extend this (Free entry)offer to Our members,
director/owners of companies.

We are looking forward for your acceptance,

Yours sincerely.

TANZANIA ASOCIATION OF TOUR OPERATORS.


Wilbard Chambulo.
Chairman.

JUMUIYA YA HIFADHI YA JAMII YA WANYAMAPORI IKONA

**MHUTASARI WA KIKAO MAALUM CHA BARAZA LA AA-IKONA,
KILICHOJUMUISHA WAWEKEZAJI, WENYEVITI NA WATENDAJI WA VIJIJI
MWANACHAMA IKONA NA WADAU MBALIMBALI. TAREHE 29/12/2014
KWENYE UKUMBI WA KITUO CHA VISITOR CENTER IKONA WMA:**

AKIDI

Angalia kiambatisho Na. 01

AGENDA:

- 01.KUFUNGUA KIKAO
02. MABADILIKO YA MATUMIZI YA TOZO(SINGLE ENTRY)
- 03.MATUMIZI YA UWANJA WA NDEGE WA FORT IKOMA
- 04.UKUSANYAJI WA MAPATO UNAOFANYWA NA WIZARA KUPITIA CITES
- 05.MENGINEYO
- 06.KUFUNGA KIKAO

Agenda Na. 01: KUFUNGUA KIKAO

Baada ya Katibu Ndugu Stephen Makacha kuthibitisha mahudhurio alimkaribisha Mwenyekiti ili afungue kikao. Mwenyekiti alitamka kufungua kikao mnamo saa 3:48 asubuhi kwa kuwashukuru wajumbe kwa mahudhurio yao:

Agenda Na. 02: MABADILIKO YA MATUMIZI YA TOZO (SINGLE ENTRY)

Jumuiya ya Hifadhi ya Ikona ilipata dodoso/taarifa kutoka Chama cha Mawakala wa Utalii Tanzania (TATO) kuhusu kusudio la TANAPA kutekeleza agizo la "Single entry". Wanajumuiya ya Hifadhi ya Ikona waliipokea taarifa hiyo kwa huzuni kubwa wakiamini kwamba itakwenda kuua biashara za wawekezaji na kuathiri shughuli za kiuchumi, kiuhifadhi na za kijamii zilizoko nje ya Hifadhi ya Serengeti.

Wajumbe wamepingana na utekelezaji wa tozo hiyo na wanaitaka TANAPA iwe inawashirikisha wananchi na wadau hususani WMA's katika maamuzi yenye madhara ya moja kwa moja kwa wananchi bila kujali ni hasi au chanya. Vilevile wadau waliopo kisheria kama Hifadhi za Wanyamapori, Mashirika yasiyo ya kiserikali, wawekezaji nk. wawe ni sehemu muhimu ya kushirikishwa katika maamuzi.

Utekelezaji wa maamuzi hayo utaathiri kwa kiwango kikubwa maeneo yanayopakana na Hifadhi ya Taifa ya Serengeti hasa kwa ajili ya jiografia kwani, hata kama utakuja kutokea Arusha kwenda Serengeti kwa shughuli za kijamii ni lazima kupitia ndani ya Hifadhi ya Taifa ya Serengeti kwa sababu barabara inayounganisha Mkoa wa Mara na Mkoa wa Arusha inapita Hifadhini.

Ikumbukwe kwamba sera ya Taifa ya Mkakati wa Kukuza uchumi na kuondoa na Umasikini(MKUKUTA) inakinzana moja kwa moja na kusudio la utekelezaji wa maamuzi hayo; hasa ikizingatiwa kuwa uchumi wa eneo la Ikona unatokana moja kwa moja na shughuli za Utalii zinazofanyika maeneo haya.

Wajumbe wanaowakilisha Vijiji husika wametoa angalizo kwamba kwa sera iliyoko sasa hivi ya uhifadhi shirikishi wa wanyamapori imefanikisha kujenga uelewa kwa wanavijiji kwamba wanyama wana faida zaidi kutokana na biashara ya utalii hivyo imesaidia kupunguza ujangili na kuongeza ajira na kipato katika maeneo haya. Kwa mfano, mpaka sasa kwa mwaka 2014 kila Kijiji mwanachama Ikona WMA kimepokea takribani kiasi cha shilingi za kitanzania Milioni Mia Tatu ambazo zimewapunguzia wananchi mzigo wa uchangiaji kiasi kikubwa wa shughuli za maendeleo kama ujenzi wa Zahanati na maabara, shule, maji na kadhalika. Wajumbe wanatazama utekelezaji wa "Single entry" kama jaribio la kuondoa kipato ambacho kimekuwa kikipatikana kwa shughuli za utalii na hivyo kukwamisha shughuli za kimaendeleo kwenye jamii.

Utekelezaji wa 'Single entry' umekuwa ukiletwa na kuondolewa kwa vipindi tofauti kwa mfano tarehe 09/07/2012 ilibidi wajumbe wa Kijiji cha Robanda wamuone aliyekuwa Waziri wa Maliasili na Utalii Mhe.Balozi Khamis Kagasheki ambaye alitoa maelekezo ya kutokutekeleza kusudio hilo kutokana na hoja zilizopeleka mbele yake na wajumbe wa Jamii ya Uhifadhi ya Ikona.

Wajumbe walitoa historia wakisema kwamba miaka ya 1950 wenyeji walihamishwa kutoka maeneo ya Serengeti na wakoloni wa kiingereza bila fidia. Kwa sasa katika kipindi ambacho tuna Serikali huru wananchi wamekuwa wakiendelea kufanyiwa maamuzi yanayowahusu bila kushirikishwa haswa yanayahusu uhifadhi na utalii katika maeneo yao.

Wajumbe wameona suala hili ni unyanyasaji wa moja kwa moja kwa mwananchi wa chini na ni kama kuiua Ikona kiuchumi. Hivyo basi wajumbe kwa niaba ya wananchi wa Ikona wanaomba msamaha kama kuna lolote ambalo watakuwa wameikosea Serikali yao. Kujumla wajumbe wameazimia yafuatayo kuhusiana na suala la 'Single Entry;

- a) Iundwe timu itakayomuona Waziri mwenye dhamana na kumshirikisha juu ya tatizo hili kwa lengo la kulitolea suluhisho la kudumu kwa maslahi ya wananchi na kiuahifadhi.
- b) Wajumbe wameafikiana kwa kauli moja kwamba Waziri afute moja kwa moja suala hili ili kutekeleza agizo la Rais wa Jamhuri wa Muungano wa Tanzania la kutaka kupunguza ujenzi wa nyumba za wageni/malazi na makazi ndani ya maeneo ya hifadhi.

Agenda Na. 03: MATUMIZI YA UWANJA WA NDEGE WA FORT IKOMA

Wajumbe pia walitoa wazo kwamba ili kuamsha fursa mbalimbali za kiuchumi na kwa wageni wa Ikona kutolazimika kupitia Hifadhini Serengeti wanapotaka kuja moja kwa moja Ikona, uwanja wa ndege wa Fort Ikoma utumike kwa ndege za

Suzak

Khamati

abiria zenye kufanya safari kila siku (Scheduled Flight). Hii itapunguza athari za kimazingira ndani ya hifadhi na itawapunguzia wasafiri adha ya kulipa tozo za uhifadhi ndani ya Serengeti wakati wana nia ya kufika Ikona. Wajumbe wamesisitiza ili kuwa na uhifadhi endelevu utaratibu huu wa kutumia viwanja vilivyoko nje ya hifadhi ufanyike kwenye maeneo yote yaliyo chini ya uangalizi wa TANAPA kwa maslahi ya wananchi walioko nje ya hifadhi.

Agenda Na. 04: UKUSANYAJI WA MAPATO UNAOFANYWA NA WIZARA KUPITIA CITES KWENYE MAPORI YALIYOKO NJE YA HIFADHI ZA TAIFA NA MAMLAKA YA HIFADHI YA NGORONGORO.

Wajumbe wameelezea kero zao za kitendo cha Wizara ya Maliasili na Utalii kupitia cites kujivika jukumu la kukusanya mapato ambayo yamekuwa yakikusanywa na WMA's kwa muda mrefu. Vilevile wajumbe wamelalamikia suala la cites kuchelewesha kukabidhi fedha zilizokusanywa kutoka kwa wawekezaji kitendo ambacho kinaathiri mahusiano ya wawekezaji na wanavijiji na utendaji wa kiuchumi na maendeleo ya Vijiji husika. Wajumbe wamefanya marejeo ya Kanuni ya wanyamapori ya mwaka 2008 inayoagiza asilimia 65 ya makusanyo yaende kijijini moja kwa moja na asilimia 20 iende kwa Mkurugenzi wa Wanyamapori na asilimia 15 iende Halmashauri ya Wilaya husika. Wajumbe hawaoni sababu wa cites kukusanya alafu igawanye wakati WMA ni chombo kilichoundwa kisheria.


Wajumbe wametaka Wizara iache mara moja kuingilia utendaji kazi wa WMA's katika ukusanyaji wa mapato na badala yake waziwezeshe WMA's ziweze kukusanya ili zigawe migao husika kama mchanganuo wa sheria unavyoelekeza kama ilivyokuwa ikifanyika kwa uhifadhi endelevu. Vinginevyo mwekezaji aandike hundi tatu tofauti kulingana na mgao ulioelekezwa na kanuni husika.

Agenda Na. 05: MENGINEYO

Wajumbe wameshauri maamuzi ya kikao hiki yatekelezwe kwa kufuata ngazi kwa mujibu wa sheria, miongozo na taratibu.

Agenda Na. 06: KUFUNGA KIKAO

Baada ya mjadala huo kukamilika Mwenyekiti alitamka kufunga kikao rasmi mnamo saa 7:08 Mchana kwa kuwashukuru wajumbe kwa maoni yao na kuwatakia safari njema.


.....
Stephen Makacha
KATIBU AA


.....
Elias Chama
MWENYEKITI AA

**MINUTES OF THE TATO/TANAPA MEETING HELD AT MT.MERU
HOTEL ON 12TH DECEMBER, 2014.**

TATO DELEGATION

PRESENT

| | | |
|-----------------------------------|---|---------------------|
| 1. Mr. Wilbard Chambulo | - | Chairman |
| 2. Mr. Zuher Fazal | - | Vice Chairman |
| 3. Mrs Vesna Glamocanin Tibaijuka | - | Treasurer |
| 4. Mr. Seamus Bennett | - | Councillor |
| 5. Mr. Peter Lindstrom | - | Councillor |
| 6. Mr. Joseph Mwema | - | Councillor |
| 7. Mr. Alex Lemunge | - | Councillor |
| 8. Mr. Sam Diah | - | Councillor |
| 9. Mr. Henry Kimambo | - | Councillor |
| 10. Mrs.Maria Strauss | - | Councillor |
| 11. Mr. Sirili Akko | - | Executive Secretary |

IN ATTENDANCE

| | | |
|----------------------|---|----------------------------|
| 1. Ms Nakaaya Sumari | - | Management Staff/Secretary |
| 2. Mrs E.H. Urrio | - | Management Staff/Secretary |

TANAPA DELEGATION

| | | |
|-------------------------|---|--------------------------|
| 1. Mr. Allan Kijazi | - | TANAPA DG - On the Chair |
| 2. Mr. Ibrahim Mussa | - | Member |
| 3. Dr. Ezekel Dembe | - | Member |
| 4. Mr. Martin Loibooki | - | Member |
| 5. Mr. Pascal Shelutete | - | Member |
| 6. Mr. J. Manasse | - | Member |
| 7. Ms Eunice Msangi | - | Member |
| 8. Ms Beatrice Kessy | - | Member/Secretary |

INTRODUCTION

Mr. Ibrahim Mussa, Director of Tourism and Marketing-TANAPA welcomed all the participants to the meeting and requested them to introduce themselves.

MIN. 1.0 OPENING OF THE MEETING

Mr. Allan Kijazi, the Director General of TANAPA called the meeting to order at 11.05 a.m. He apologized for the cancellation of the meeting earlier organized which was caused by circumstances beyond their capacity. He further said that exchange of information between two institutions should not only be limited to meetings it should be extended to other activities. He congratulated the new elected TATO Council Members and commended them for the efforts they are making to run

TATO and the tourism industry in general. He then clarified the following issues;

1. **TANAPA TARIFFS:** The Director General for TANAPA informed that following to the previous meeting between TANAPA and TATO it was agreed that TANAPA will review the tariffs in consultation with TATO. However, due to the uncertainties in the tourism industry, the current fees will prevail in the next year (2015/16). Further, TANAPA has commission a study of the same.

2. **EAST AFRICA EXPAT FEES:** It was informed that TANAPA introduced the fee in order to increase the market segment. The fee is only applicable to expatriates working in the country and does not apply to other East African member states. This was a misinterpretation. The statement was given to clear the air as some interpreted as change of fees, while it was a rectification of the anomaly that was misinterpreted earlier.

3. **RANGER PATROL ALLOWANCE:** It was informed that Ranger Patrol Allowance was raised by TANAPA from TShs. 10,000/= to 20,000/= per night. However, TANAPA apologized for the circulated letter from Serengeti National Park which directed owners of accommodation facilities in the park to pay the Rangers the new rates. TANAPA is intending to call a special meeting with the respective parties to agree on modalities of contributing to the operational costs.

4. **SINGLE ENTRY PERMIT:** It was informed that, TANAPA has been directed by the Government to enforce the Regulation of Single Entry Permit to the National Parks. And that, the multiple Entry within 12/24 hours will cease. This was shared in the meeting so as to see how TANAPA and TATO can collaborated at implementing the directive.

From the remarks the Director General of TANAPA officially opened the meeting.

TATO CHAIRMAN: Said that is very rare for TATO to have such meetings, and requested every Council Member to feel free to contribute positively as much as they can as they are representing Tour Operators and tourism industries in general. He added that tour operators are not in the meeting just to say bad things but productive things for the benefit of the industry.

DISCUSSION ON THE TANAPA DIRECTOR GENERAL'S OPENING REMARKS

REQUESTED: TATO requested to know when the coming fee structure might be announced?

INFORMED: That if the study is completed timely then a once year notice will be given to TATO.

INFORMED: That TANAPA will not introduce new fees without giving a **FURTHER** year notice in advance.

REPORTED: Tour Operators informed the meeting that currently tourism business is not good due to the Ebola effect and Companies have started reducing their staffs. Bookings have gone down and continue receiving cancellations. If there will be any increase in fee and introduction of single entry, then, tourism operations will be adversely affected.

It was added that this is not the right time to change the fees structure as the Tour Operators are still struggling with WMA's charges that the minister promised to sign. It was commented that Tour Operators are forced to pay more money but the beneficiaries are not inside the parks only but outside as the case of WMA's.

CONSIDERED: That Tanzania is considered as a very expensive destination, because of fees that is keeping arising now and then. TANAPA being the implementer should try to make Tanzania an affordable destination or the business will be thrown away. Tour Operators appeal to the Government to look on this as it also have double standards.

SUGGESTED: It was suggested that a new system of charging hourly rates through a computerized system be introduced. It was suggested to use the advantage of technology to have hourly rates. That way Tanzania will have more people coming similar to our competitors in Namibia, South Africa etc

URGED: TANAPA is governed by the Law. The regulation says 24hrs single entry, and the government is holding them accountable for not enforcing the regulation.

PROPOSED: It was proposed that TANAPA to have a special committee to which will collaborate with TATO during the process of reviewing park fees from the preliminary stage.

AGREED: TANAPA to hold on temporarily on the issue of introducing single entry permit until such time when TANAPA receive the suggestions from TATO in Mid January, 2015 i.e. 12th January, 2015.

MIN.2.0 **ADOPTION OF THE AGENDA**

The following agenda were adopted:

1. Opening of the meeting
2. Tourism products in the parks
3. Best Tour Operator Award
4. Provision of Quality Tourism product
5. On line Visitors Registration
6. Sharing of Industry data
7. Any Other Business

MIN. 3.0. TOURISM PRODUCTS IN THE PARKS

INFOREMD: That TANAPA would like to emphasize on the following products:

- Boat excursion
- Horse riding at Arusha National Park.
- Night Game Drives
- Face book pages for all parks products

MIN.4.0. BEST TOUR OPERATOR AWARD

REPORTED: It was reported that TANAPA has the intention of giving Awards to Tour Operators who led in earning revenue to National Parks as they did at Lake Manyara.

SUGGESTED: That in order to give motivation, small upcoming companies be considered to be awarded also.

MIN.5.0 PROVISION OF QUALITY TOURISM SERVICES

REPORTED: Some tour driver guides are not adhering on issues of uniforms, cleanliness/smartness and off road drive. Tour Operators to make sure those regulations are followed.

MIN. 6.0 ONLINE VISITORS REGISTRATION

INFORMED: That in order for TANAPA to improve services there is an ongoing pilot implementation of computerized gate permits at lake Manyara National Park which TANAPA believes will help and harmonize use of the system for visitors registration in advance before arrival at gate for permit issuance. The system will be extended to all remaining parks in near future.

SUGGETION: Date of birth is sensitive information and visitors hesitate to provide the same. Therefore, TANAPA was advised to review the same.

MIN.7.0 SHARING OF INDUSTRY DATA

REQUESTED: That in order to have good representation while communicating with the Ministry, TANAPA requested Tour Operators to share data together. Without statistics, the government will not be easily convinced in making policy changes related to tourism business.

MIN. 8.0 DIRECTORS PASS

REQUESTED: TATO requested TANAPA to give the director pass for free instead of paying a fee of US \$ 100 as they are corporate customers.

AGREED: It was agreed that TATO Members will continue to pay US \$

100 (One Hundred only) for Directors Pass pending TANAPA Board resolution on the issue of exemption for park fees for company Directors.

AGREED: That the Pass will carry the LOGO of three institutions ie.
FURTHER TATO, TANAPA and NCAA.

MIN. 9.0 **ANY OTHER BUSINESS**

MIN. 9.1 **LOW SEASON**

REQUESTED: TANAPA was requested to introduce special rate during low season which will retain employees working as most of the companies send employees on leave during low season.

AGREED: That a letter requesting to revise fees during low will be written to TANAPA by Mr. Fazal before the end of December 2014.

MIN. 9.2. **INFRASTRUCTURE IN SERENGETI**

REPORTED: That the roads to mobile camps in Serengeti are in a very bad condition and tour operators travel a long way looking for water.

REQUESTED: That tour operators be allowed to drill boreholes.

AGREED: It was agreed that tour operators in collaboration with TANAPA will drill a borehole and TANAPA will indicate the place within the park near the camps.

MIN. 9.3. **RESCUE SERVICE AT KINAPA**

DEMANDED: Tour operators demanded to know exactly what is covered by the rescue fee and what is not covered to be clearly communicated.

That the Park's rescue fee income should surely allow TANAPA to station at least 2 rescue vehicles at Park gates - especially gates which are faraway like Londorossi.

INSISTED: It should be clearly stated that KINAPA should take a victim/patient to the nearest hospital because it is inhuman to leave them at the gates and wait for tour operators who in most cases is located far. Generally the current situation reflects bad image on KINAPA if a sick climber is basically abandoned at a park gate.

AGREED: That TANAPA will look on the matter and make sure that the policy is clear and straight forward.

MIN. 9.4 **TANAPA HOTLINES**

INFORMED: That hotlines are on the TANAPA website.

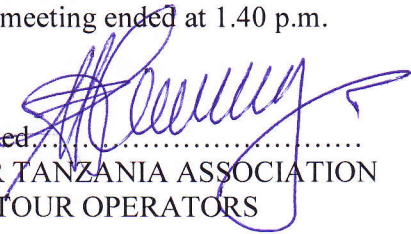
VOTE OF THANKS

Mr. Allan Kijazi, Director General-TANAPA moved a vote of thanks by restating the importance of such meetings and thanked the participants for their contribution and assured tour operators continued cooperation and support.

TATO Chairman reiterated that the issue of VAT on tourism services has created uncertainties in our markets for last two years. Thank God that the issue is over now, thanks to the collaboration of the Private Sector, TANAPA and MNRT.

CLOSING OF THE MEETING

The meeting ended at 1.40 p.m.

Signed 
FOR TANZANIA ASSOCIATION
OF TOUR OPERATORS

Signed.....
FOR TANZANIA NATIONAL
PARKS



Tanzania Association of Tour Operators (TATO)
CCM District Building, Fire Road
E+-mail: tato@cybernet.co.tz http://www.tatotz.org

ents

P. O. Box 6162, Arusha, Tanzania

Tel/Fax: 027-2506430
Tel : 027-2504188
Mobile : 0713513308

Ref: Ref.N.10/2/18

8th November 2013.

To: Director General
TANAPA
P.O. Box
Arusha

Dear Sir /

REF: THE ISSUE OF DOUBLE ENTRY IN NATIONAL PARKS

Your letter with reference No: TNP/HQ/P.30/17 dated 25th October 2013.

We recall that on the same issue, TATO Executive Officer met you (Director General) on this issue at the Arusha Hotel.

TATO, strongly insisted that the status quo remain on the following grounds,

1. There is no enough accommodation facilities in the National Parks, and the gap should not be used as punishment for those who are taking trouble to take the tourists out of the parks for accommodations.
2. The investments outside National Parks is not only one of the shared serious Social Corporate Responsibility taken by our members but also the other channel of bringing trickle down social economic effect of tourism sector to community which in reality is the first conservators of the Parks.
3. Most of the investments outside National Parks (if not all) are owned by Tanzanians, 90% Are in **WMA areas, community Village land, and majority of the employees are Tanzanians.** in the spirit of job creations as re-iterated several times by H.E Jakaya Kikwete and as it is in CCM Manifesto, it is our feeling that this move will kill the investments and consequently will lead to serious loss of jobs which is contrary to the wish and expectation of His Excellency.
4. Tour Operators are already incurring their fair share of cost by driving extra kilometers to take tourists to the lodges outside the Parks for accommodation, so it will make sense for TANAPA to support this initiative until there is enough accommodation facilities in the parks.

5. TANAPA is already receiving \$ 60 per person as park fees, for the extra efforts & investments put by the owners of Lodges/Camps outside national Park.

We understand that Parliamentary Committee on Land, Natural Resources and Tourism is one of the committees which listens and will support the noble rationale as explained above.

With kindest regards,

Kind regards

Wilbard Chambulo

TATO Chairman

CC: Permanent Secretary Ministry of Natural Resources and Tourism



TANZANIA NATIONAL PARKS
OFFICE OF THE DIRECTOR GENERAL
P.O.BOX 3134, ARUSHA - TANZANIA

Ref. No: TNP/HQ/A.30/18

Date: 23.12.2014

TO ALL TOUR OPERATORS

RE: ENFORCEMENT OF SINGLE ENTRY PERMIT IN OUR NATIONAL PARKS

Reference is made to the above caption.

TANAPA is compelled to enforce single entry permit in all National Parks as stated in the National Park Act (1959), its Regulations, Park Entry Permit Conditions and Published Tariffs which clearly stipulate single entry for twenty four hours in all the National Parks except Kilimanjaro and Arusha National Parks.

Kindly be informed that, the trial multiple entries will cease and implementation of the above Regulation will commence effectively from 1st April, 2015.

We look forward to your cooperation on this matter.

Yours Sincerely
TANZANIA NATIONAL PARKS

A.J.H. Kijazi
DIRECTOR GENERAL

Copy: TATO Chairman
TCT
KIATO

TATO RECEIVED
DATE 20/01/2015



P. O. Box 6162, Arusha, Tanzania

Tel/Fax: 027-2506430
Tel : 027-2504188

Ref. T/17/4/71

13th February, 2015

The Director General,
Tanzania National Parks,
P.O. Box 3134,
ARUSHA

Dear Sir,

**RE: REQUEST OF SERVING THE TOURISM SECTOR IN MARCH - JUNE AND
NOVEMBER.**

The Tanzania Association of Tour Operators (TATO), is the official representative of the licensed tour operators in the country. The Association membership which spread all over the country is currently stands at 300. TATO has received both oral and written concerns from the membership regarding increasing rate of cancellations of the confirmed bookings and lack of new inquiries. This is happening especially at this juncture where the sector is faced by multiple challenges both locally and at global level. Particularly the issue of insecurity in the East African Region, aftermath of Ebola outbreak in other parts of Africa, and stiff competition from other countries around the world.

Whenever there are sectoral adjustments the tourism private sector stakeholders respond swiftly by reducing the prices to at least significant level and others up to fifty percent (hotels and lodges) just to maintain jobs for the staff and others close down business to cope with the reality.

It is notable that there is no way that the sector will sail through with these current rates, and therefore I am humbled to request your kind institution to give out the reduced rates at least to 50% from March to June and November to save the jobs and sector. I believe this campaign if positively taken will kill the low season concept which for us translates in jobs of our staff taken away.

Also, I request your kind institution to freeze rates and vehicle fees for Tanzanians, who in return will spend more time at the lodges and hotels at the affordable reduced rates to boost jobs and keep the lodges moving. I understand in this way, our Government stands to gain more than all other institutions combined.

I am looking forward on your kind consideration of this request for the best interest of our sector and nation at large.

Sincerely

Wilbard Chambulo
TATO CHAIRMAN



TANZANIA NATIONAL PARKS

OFFICE OF THE DIRECTOR GENERAL

P.O.BOX 3134, ARUSHA - TANZANIA

TNP/HQ/T.30/16

16.02.2015

Ref. No: _____

Date: _____

Executive Secretary,
Tanzania Association of Tour Operators,
ARUSHA

TATO
RECEIVED
DATE 17/2/2015

RE: ISSUANCE OF DIRECTOR PASS

Refer the heading above.

As per the meeting between you and Mr Victor Ketansi held on 6th February 2015, TANAPA has agreed that TATO proceed with issuance of the Pass. However all the subsequent passes will have to be endorsed with TANAPA Director General for TANAPA and Chief Conservator for NCAA as well as your signature.

Furthermore duplicates of the already issued passes should be submitted to TANAPA to facilitate control. The moment you submit the duplicates (register) please inform your members to visit TANAPA head office for payment.

With regards to waiver of USD 100 per pass, TANAPA management will communicate to you as soon as decision is made by the board on this matter. As of now directors will have to pay as required.

Thank you very much for your cooperation.

TANZANIA NATIONAL PARKS

Victor Ketansi

For: DIRECTOR GENERAL