TANZANIA ASSOCIATION OF TOUR OPERATIORS (TATO)

CONSTITUTION & RULES

1.		There is hereby established an Association of Licensed Tour Operators in Tanzania to be known as THE TANZANIA ASSOCIATION OF TOUR OPERATORS (TATO) (hereinafter referred to as "the Association").	<u>NAME</u>
	(b)	The head office of the Association shall be situated at Arusha Tanzania	
2.	The ain	ns of the Association will be:-	<u>AIMS AND</u> OBJECTIVE
	(a)	To ensure uniformity of services by tour operators;	
	(b)	To promote the highest standards of professionalism amongst tour operators;	
	(c)	To ensure that all tour operators receive fair returns for their services;	
	(d)	To promote and enhance the tourist industry in Tanzania	
	(e)	To compile and publish reports, newsletters, special publications and audio-visual documentaries to disseminate the outputs, impacts, achievements and experiences.	Amended 25/3/2004.
	(f)	To ensure that all tour operators are accorded equal opportunities within the tourist trade;	
	(g)	To serve as a link between the members of the Association and the relevant Government Authorities on matters pertaining to tourism;	
	(h)	To advise the relevant Government Authorities on all matters pertaining to the	

tourist industry;

- (i) To liase closely with the Ministry concerned with Tourism on all matters of policy governing the Tourist Agents Licensing Act;
- (j) To promote harmonious relations between the Association and Government Departments and Travel Trade Organizations both nationally and internationally;
- (k) To organize tourist sales promotion jointly with tourist enterprises and allied institutions at home and abroad;
- (l) To arbitrate on dispute amongst members of the Association;
- (m) To formulate rules to govern the activities of the Association and its members.
- (n) To organize diversified training courses workshops and seminars that are relevant to tourism in Tanzania as a means of promoting human resource, economic and technological development and capacity building.
- (o) To raise funds for economic and community development, to receive donations and aid from donors and friendly societies, on behalf of its members to conclude agreements as well as other related documents with donors, to coordinate and monitor programs during implementation.
- (p) To undertake feasibility study, research, appraisal, managing and executing programs and projects for the economic and community development in areas where tourism activities are carried out or in remote areas in Tanzania.
- (q) To participate in international tourism conventions, meetings and other activities sponsored by international tourism organizations

Added 25/3/2004

3.	(a) There will be three classes of Membership: ORDINARY (5 Categories), Associate and Affiliate Membership.	<u>MEMBERSHIP</u>
	 (i) ORDINARY MEMBERSHIP shall be open to all class "A" Tourist Agents Licence holders. (b) The Director of Tourism or his nominee 	
	shall be an ex-officio member of the Association	
	(c) ASSOCIATE MEMBERSHIP shall be open to holders of the Tourist Agents Licence other than class "A"	
	(d) AFFILIATE MEMBERSHIP – there may be such a number of Affiliate members as	
	may be determined by the Management Council from time to time. Affiliate membership shall be open to	
	persons/organizations engaged in the tourist related industry within or outside Tanzania.	
4.	 (a) An application for membership of the Association shall be made to the Council. Such application shall be in the form prescribed by the Management Council from time to time and shall be accompanied by the 	APPLICATION FOR MEMBERSHIP
	prescribed fees which shall be refunded in full if the application is not accepted.	
	(b) No explanation need be given for refusal of application for membership	
	(c) An application for membership does not confer any membership rights on the applicant. Membership rights and obligations become effective from the date of the meeting of the Management Council	
	at which the membership application is accepted.	
5.	(a) There shall be paid by every applicant for ordinary membership such application fees as shall be determined by the Management Council from time to time	MEMBRSHIP FEES AND SUBSCRIPTIONS
	(b) There shall be paid by every ordinary member of the Association such annual subscriptions in respect of very calendar year as shall be determined by the Management	

		Council from time to time. Annual subscriptions shall be due and payable on 1 st January every year or in the case of a new member, within 30 days of being notified of the acceptance of his membership application. Such annual subscription fee may be proratable for new applicants for part of the year on the discretion of the Council.	
	(c)	There shall be paid by every ordinary member or such members as may be determined by members at their ordinary or extra-ordinary meeting such contributions for such specific purpose as shall be agreed at such a meeting. Such contributions shall be due and payable within 30 days of the date of service of demand notice for the contribution.	
6.	(a)	To uphold and adhere to the code of business ethics issued from time to time by Association	MEMBERSHIP OBLIGATIONS
	(b)	To pay promptly within 45 days of the date of becoming due, annual membership subscriptions and such fees, fines, contributions and other dues as shall be determined from time to time.	
	(c)	To attend members' meetings called by the Management Council from time to time.	
	(d)	To participate and support the policies and activities of the Association at all times.	
7.		Every ordinary member who has no financial liability to the Association shall have the right to:- (i) Vote at any meeting of members or appoint a proxy. (ii) Be voted into the Management Council or any committee of the Association (iii) Seek the association's arbitration in a dispute with another member if both are agreeable to such arbitration	MEMBERSHIP RIGHTS

	(h) Every m	amber shall have the right to:	
		nember shall have the right to:- Receive the Association's	
	(i)		
		newsletters and other publications	
	410	from time to time.	
	(ii)	Seek and obtain information and	
		guidance from the Association.	
	(iii)	Participate in the activities and	
		functions organized by the	
		association under such terms and	
		conditions which will apply	
		equally to all members as may be	
		prescribed by the Management	
		Council.	
		Council.	
		For removal of doubts, it is hereby	
		declared that no warranty or	
		guarantee is attached to any advice,	
		•	
		guidance, suggestion or anything	
		said or done by the Association,	
		hence the Association or any of its	
		officials or employees shall not be	
		held responsible for any loss or	
		damage that may be suffered as a	
		result of acting or relying on the	
		Association's advice, guidance,	
		suggestion or attending or	
		participating in any activity or	
		function organized by the	
		Association.	
8.	(a) A membe	er shall cease to be a member of the	TERMINATION OF
	Association		MEMBERSHIP
	(i)	The member gives thirty days'	
	(-)	notice in writing of his intention to	
		withdraw his membership.	
	(ii)	The member is declared bankrupt	
	(11)	or goes into liquidation voluntarily	
		or compulsorily, or enters into a	
		deed of arrangement with his	
	Z***	creditors.	
	(iii)	The member's TALA licence is	
		revoked or its renewal refused.	
	(b) The Mana	agement Council may fine, suspend	
	or expel a	member who:-	
	(i)	Fails to pay subscription fees dues,	
		fines or contributions due and	

	payable to Association within 30 days of being warned of the intention to take such action against him by a registered letter mailed to him at his last known address. (ii) Contravenes the Association's constitution, rules, code of business ethics or regulations provided that no such action shall be taken against a member before being given an opportunity to defend himself before the Management Council. (c) Any member who resigns or expelled shall not be entitled to the refund of any fees, subscriptions, contributions, etc. paid to the Association.	
9.	A former member eligible for membership may apply for membership and may be admitted on such terms as the Management Council may decide.	RE-ADMISSION INTO MEMBERSHIP
10.	 (a) (i) There shall be two classes of general meetings Ordinary and Extra-ordinary (ii) The Annual General Meeting of the Association shall be held at a place and on a date to be decided by the Council not later than 6 months after the end of the financial year. (iii) Notice in writing, of such Annual General Meeting shall be sent to all members not less than 21 days before the date of the meeting (b) The Agenda for any Annual General Meeting shall consist of the following:- (i) Confirmation of the minutes of the previous Annual General Meeting and Extraordinary General Meeting (if any). (ii) Consideration of the Audited 	GENERAL MEETINGS

- Accounts for the previous year.
- (iii) Election of the Committee.

 Members.
- (iv) Appointment of Auditors
- (v) Such other matters as the Committee may decide or as to which notice shall have been given in writing, by a member or members to the Council at least 10 days before the date of the meeting
- (c) Any extraordinary meeting may be called for a specific purpose by the Council on its own or on a requisition by at least ten members writing to the Council. No matter shall be discussed at such meeting other than that specified in the notice calling the meeting. Notice of such meetings shall be sent to all members not less than 7 (seven) days before the date of the meeting.
- (d) The quorum for all general meetings shall be not less than one-fourth or 30 of the registered ordinary members, whichever is the less.
 - (i) One delegate representing each ordinary member PROVIDED that if any member is unable to send a delegate, he shall be permitted to vote by proxy. The forms shall reach the Chairman not later than 24 hours before the relevant meeting
 - (ii) In the absence of the Chairman the Vice-Chairman, and in his absence a member elected by the meeting, shall preside over all the meetings of the Association.
 - (iii) Resolutions shall be passed by simple majority on a show of hands unless a secret ballot is called for by at least two of those present entitled to vote. In the case of an equality of votes the Chairman shall have a second or casting vote.

11.	(a) The governing body of the Association shall be called the Management Council or simply the Council and it shall consist of:-	MANAGEMENT COUNCIL
	 (i) A Chairman (with a casting vote) (ii) A Vice-Chairman (iii) Seven members (iv) Treasurer (v) Executive Secretary – Ex-officio. (vi) Immediate past Chairman for a period of one year after tenure. 	Amended 25/3/2004 Added 25/3/2004.
	(b) Members of the Council shall hold office for a term of 2 years provided that one half of the members shall retire by rotation and may offer themselves for re-election at every annual general meeting. As a transitional measure, one half of the members elected in 1993 shall retire and may offer themselves for re-election at the Annual General Meeting in 1994.	
	(c) The quorum for a meeting of the Council shall be not less than four members of the Council.	
	(d) Any vacancies on the Council caused by death, resignation, or failure of a member to attend three consecutive meetings, shall be filled by the Council until next annual general meeting of the Association.	
	(e) The Council shall have power to appoint sub-committees as it may deem desirable, to make reports to the Council	
	(f) The Council shall meet as often as necessary, and in any case not less than once every 3 months, to deliberate on the day-to-day affairs of the Association. It shall engage or appoint such officers and staff as it may consider necessary for the efficient and economical running of the Association.	
	(g) Voting at all meeting shall be by a show of hands or by secret ballot as the chairman of the meeting may decide.	

12.	(a) The Chairman shall, unless prevented by illness or other sufficient cause, preside over all meetings of the Committee and at all general meetings of the Association	DUTIES OF OFFICE BEARERS CHAIRMAN
	(b) The Vice-Chairman shall perform any duties of the Chairman in the Chairman's absence.	
	(c) The executive Secretary shall be a remunerated official appointed by the Council as the Chief Executive of the Association shall, under the general supervision of the Council, handle all management and administrative functions of the Association.	SECRETARY
	(d) As the guardian of the assets and liabilities of the Association, the Hon. Treasurer, under the general guidance of the Council, shall:-	HON. TREASURER
	 (i) Manage and or supervise the finances of the Association (ii) See that proper books and vouchers of account are kept, and all income and expenditure of the Association is accounted for. 	
	 (i) Furnish accurate and proper accounts and financial reports to the Council and members (ii) Prepare budgets for consideration by the Council 	
13.	(a) All funds and property of the Association shall be under the control of the Council. It will be the responsibility of the Council to draw the Annual Budget out of which it may incur expenditure in furtherance of the objectives of the Association. The Association's Bank account shall be operated on the authority of any two of the signatures of the Treasurer, Chairman or Executive Secretary.	<u>FINANCES</u>

	(e) The funds of the Association may only be used for the promotion of the objectives of the Association.	
	(c) The financial year of the Association shall be from 1 st January to 31 st December.	
	(f) The Council shall have power to suspend any office-bearer who it has reasonable cause to believe is not properly accounting for any funds or property of the Association and shall have power to appoint another person in his place. Such suspension shall be reported to a General Meeting.	
	(g) The books of accounts and all documents relating thereto and a list of members of the Association shall be available for inspection by any ordinary member at the registered office of the Association, on giving not less than seven days' notice in writing to the Executive Secretary.	
	(h) The accounts and balance sheet for the preceding year together with auditor's certificate, shall be submitted to the Annual General Meeting	
14.	(a) An auditor shall be appointed by the Association for the following year at the Annual General Meeting. All the Association's records and documents shall be open to the inspection of the Auditor	<u>AUDITORS</u>
	Within not more than 60 days of the end of the financial year the Hon. Treasurer shall provide to the Auditor an account of the Association's receipts and payments for the year ended and a statement of assets and liabilities as at the end of the said financial year, and such records as the auditors may require.	
	The auditor shall examine such Annual Accounts and Statements and either certify that they are correct, duly vouched for and	

	in accordance with the law or report to the Association in what respect they are found to be correct, unvouched for or not in accordance with the Law. (b) A copy of the auditor's report on the	
	accounts and statements shall be furnished to all members at the same time as the notice convening the Annual General Meeting is sent out. An Auditor may be paid such fees for his duties as may be resolved by the Annual General Meeting that appointed him.	
	(c) No auditor shall be an office-bearer or member of the Council of Management of the Association.	
15.	(a) There is hereby established a Board of Trustees consisting of 3 respectable persons of high esteem. The trustees shall be appointed by the Management Council at its first meeting after an Annual General Meeting, and shall hold office until another Board is appointed. Current members of the Council shall not be eligible for appointment to the Board.	TRUSTEES
	(b) All the assets and property of the Association shall be vested in the Trustees for the use and benefit of the Association and its members only.	
16.	If any prosecution, action or suit at law is commenced against any trustee or any member of the Council or the staff of the Association, for say thing done by him in the proper and reasonable discharge of his duties, he shall be defended and indemnified by the Association and whose funds may be applied for the purpose.	<u>INDEMNITY</u>
17.	Branches of the association may be formed with the approval of the Council and they will adopt this Constitution with the following exceptions:-	
	(a) It will be the responsibility of the branch Secretary to organize a voting committee of	

	the branch. A representative of the branch	
	may attend the Council	
	-	
	(b) Branches will not be dissolved without the	
	approval of the Council.	
18.	The Insignia of the Association shall be the	<u>INSIGNIA</u>
	GIRAFFE mask seen full face surmounted by the	
	official abbreviation (TATO) of the Association, as	
	shown on the pamphlet by the Association.	
	Ordinary members of the Association may have	
	letter heads and other suitable stationery, pamphlets	
	and brochures stamped with the appropriate Insignia	
	of the Association. The said Insignia shall remain	
	the property of the Association and shall be deleted	
	from letter heads and other stationery, pamphlets	
	and brochures of a member which ceases to be a	
	member immediately upon resignation or expulsion	
	and blocks of the said Insignia in the possession of	
	the ex-member shall be returned to the Executive	
	Secretary.	
19.	This Constitution may be altered only by the	CHANGE OF THE
	resolution of a general meeting passed by at least	<u>CONSTITUTION</u>
	two thirds of the total votes cast. Notice of twenty	
	one (21) days of any intended alteration shall be	
	given to all members when calling such general	
	meeting.	
20.	(a) The Association shall not be dissolved	<u>DISSOLUTION</u>
	except by a resolution passed at a General	
	Meeting which shall decide how the assets	
	of the Association shall be disposed of. If	
	no quorum is obtained, the proposal to	
	dissolve the Association shall be submitted	
	to a further General Meeting which shall be	
	held one month later. Notice of this	
	meeting shall be given to all members of	
	the Association at least fourteen (14) days	
	before the date of the meeting. The	
	quorum for the second meeting shall be the	
	number of present persons entitled to vote.	
	(b) No dissolution shall be effected without	
	prior permission in writing of the Registrar	
	of Societies, obtained upon application to	
	him made in writing and signed by three	

Council Members.

(c) When the dissolution of the Association has

been approved by the Registrar of Societies, no further action shall be taken by any member of the Council of the Association in connection with the aims of the Association other than to collect and liquidate for cash all the Assets of the Association.

This edition of the Constitution of the Tanzania Association of Tour Operators (TATO), incorporates all the amendments made to the Constitution since its registration in 1983 up to and including 25th March, 2004 and supersedes all editions.

Arusha 25th March, 2004

M.B. Akunaay EXECUTIVE SECRETARY